



March 20, 2020

Hello!

Today's daily briefing comes to you with some breaking news:

Governor Doug Ducey and State Superintendent of Public Instruction Kathy Hoffman [announced at 3:05 p.m. this afternoon a two-week extension of school closures through Friday, April 10, 2020.](#)

- This breaking news does not change our plan to begin online instruction for all SUSD students, including Kindergarten, beginning Monday, March 23.
- With this announcement, it is more important than ever to continue to deliver high-quality instruction online and provide [nutritious meals](#) to students in support of today's extension of the closure.
- Enclosed with this update is a variety of resources to help you and your student make the transition to online learning.
- Teachers are reaching out to students electronically with more specific details. If you haven't received it already, you will be contacted by your student's teacher(s) about expectations for virtual learning.

SUSD Technology Device Checkout and Connectivity Activity: Phase II Distribution

Families that need devices and Internet access can check them out on Monday, March 23 at two sites in the district. We want to ensure we have enough devices for families, so *this event is intended for families that do not have any devices or access to the Internet.*

Devices can be picked up on Monday, March 23 between 9:30 a.m. and 1 p.m. at:

- Navajo Elementary: 7501 E. Oak St., Scottsdale
- Chaparral High School: 6935 E. Gold Dust Ave., Scottsdale

Students or parent/guardians will be requested to present the student's Scottsdale Unified school-issued ID for 5th through 12th grade students and a Government-issued ID, as well as their child's Student ID Number before receiving technology items. For students in Kindergarten through 4th grade, a parent/guardian government identification is sufficient. Once again, *this initial checkout day is for families that do not have any devices in the household.*

- Students will not be required to be online for great lengths of time.
- Multiple siblings can share a device.

Online Instruction Begins Monday, March 23

SUSD is supporting two learning platforms that teachers may use for online learning, Google Classroom and Microsoft Teams. Your teacher will share which platform will be used and some will use both as they each have unique online learning features. You will be receiving information from teachers on the use of such platforms for delivery of instruction.

Here are some helpful guides to help you support your child's online learning in these platforms:

Google - https://drive.google.com/open?id=1h8hyx2nWffpC68veESS1Fgv1F79zSe_E
→ English

[ENG - Parent Guide to Google Classroom.pdf - Google Drive](#)
drive.google.com

Google - <https://drive.google.com/open?id=1hGvHEcwcV8-XzMwFmIQ5D4qJ7F6p2dPD> → Spanish



[SPA - 2020 Parents' Guide to Google Classroom-spa.pdf - Google Drive](#)
drive.google.com

Teams - <https://drive.google.com/open?id=18yPSLvJheRieBLVhWhDskbAM-cRRAkvA>
→ English



[ENG - The Parents' Guide to Teams \(1\).pdf - Google Drive](#)
drive.google.com

Teams - https://drive.google.com/open?id=1hVXtiHiKGLRkxj6raH_3y9V_VUy9Ro5P →
Spanish



[SPA -The Parents' Guide to Teams-spa.pdf - Google Drive](#)
drive.google.com

*If you need help with Google or Microsoft Teams account access, please contact your child's teacher.

TIPS for Online Learning:

As the COVID-19 pandemic continues to evolve, we encourage you to support your child by helping them implement the following online learning strategies:

- Create a consistent daily routine. Set expectations about getting up, getting dressed and eating breakfast.
- Create a dedicated study space that is free of distraction.
- Build a study schedule that includes breaks.
- Limit social media.
- Create to-do lists.
- Tackle the hard work first.
- Hold yourself accountable by creating goals.
- Stay connected with your teachers.
- Ask for help.
- Create online study groups when appropriate.

Stay tuned. A newsletter with additional information and tips on supporting your child's social-emotional and academic needs will be sent next week!

Student Privacy When Learning Online

- Online learning sessions may be recorded so students can watch the lesson later "on demand."
- If you do not want your child's likeness or voice to be recorded, you can turn microphones and cameras off. The text of chats are kept so that others may view the chats later.
- If you do not want your child to use the "chat" feature, please instruct your child not to use it and monitor them.

Online Learning Technology Help Desk

We want to make sure that you and your student feel supported through this transition from on-campus to online. To that end, parents and students will be able to access the Scottsdale Unified School District Information Technology Help Desk at 480-484-HELP (4357). Here is a handy chart to reference:

Scottsdale Unified Help Desk Support

For Help With	Dial	Days Available	Hours of Operation
Parent Vue Student Vue Synergy	480-484-HELP (4357) Option 1	Monday - Friday	8 a.m. – 4 p.m.
Software Support Microsoft Teams Google Applications	480-484-HELP (4357) Option 2	Monday - Friday	7 a.m. – 10 p.m.
Hardware Support Devices	480-484-HELP (4357) Option 2	Monday - Friday	7 a.m. – 10 p.m.

Specialty Student Information Technology Support

For Help With	Click	Days Available	Hours of Operation
Online/Chat Support	Teams Channel: SUSD-484- HelpDesk- Student	Monday - Friday	7 a.m. – 10 p.m.
Artificial Intelligence Support Chat Bot	Teams ICON	<i>Coming Soon!</i>	24/7

Note: The SUSD IT Department will not be able to assist with setting up or troubleshooting Wi-Fi issues. You will need to contact your Internet Service Provider for Wi-Fi support.

And, as a reminder, here are some important updates we brought to you yesterday ...

Meal Distribution

SUSD Nutrition Services has distributed thousands of free meals to children in the community!

- On Monday, March 16, a total of 490 meals were distributed.
- On Tuesday, March 17, there was an increase to 742 meals provided.
- On Wednesday, March 18, 768 meals went out despite the rain!
- On Thursday, March 19, 1,248 meals went directly to kids in our community.
- On Friday, March 20 (today), 2,032 meals were distributed.

As a reminder, these are *free school breakfasts and lunches* available to all children ages 1 – 18 in our community. Meals are distributed from 9:30 – 11 a.m. Monday through Friday at four SUSD school sites:

- Navajo Elementary, 7501 E. Oak St., Scottsdale
- Tavan Elementary, 4610 E. Osborn Rd., Phoenix
- Yavapai Elementary, 701 N. Miller Rd., Scottsdale

- Tonalea K-8, 6720 E. Continental Dr., Scottsdale

Additional Meal Distribution Sites Added, Beginning March 23

In order to assist families in meeting their children's nutritional needs during the school closure, SUSD's Nutrition Services and Transportation departments have partnered to add 11 additional "bus stop-style" meal pick-up sites.

In addition to the four schools named above, the following locations will also serve as meal distribution sites. Free meals are available for all children ages 1 – 18 each weekday, beginning Monday, March 23, per the schedule and locations below. Look for a Scottsdale Unified school bus at these locations:

(Simply pull up to the bus. There is no need to exit your vehicle.)

- Hohokam Elementary, Home Campus, 8451 E. Oak St., Scottsdale, bus lane: 9:30 - 10 a.m.
- City of Scottsdale Apache Park, 1201 N. 85th Pl., Scottsdale, south parking lot: 10:30 - 11 a.m.
- Navajo Elementary, Granite Reef Campus, 4525 N. Granite Reef Rd., Scottsdale: 9:30 - 10 a.m.
- Pueblo Elementary, 6320 N. 82nd St., Scottsdale, bus lane: 10:30 - 11 a.m.
- SUSD Bus Stop, 7440 E. Thomas Rd., Scottsdale, parking lot, northeast corner of Thomas Rd. and Civic Center Dr.: 9:30 - 10 a.m.
- Oasis of Scottsdale Apartments, 7777 E. Heatherbrae Ave., Scottsdale (just west of 78th St.): 10:30 - 11 a.m.
- Redfield Elementary, 9181 E. Redfield Rd., Scottsdale, bus lane: 9:30 - 10 a.m.
- City of Scottsdale Horizon Park, 15444 N. 100th St., Scottsdale, west entrance: 10:30 - 11 a.m.
- The Bridge United Methodist Church, 4900 E. Thomas Rd., Phoenix: 9:30 - 10 a.m.
- Salem Lutheran Church, 6701 E. Osborn Rd., Scottsdale: 10:30 - 11 a.m.
- Scottsdale 59 Apartments, 5900 E. Thomas Rd., Scottsdale (near E. Tangerine Ave. and N. 60th St.): 9:30 - 10 a.m.

Each child present between the ages of 1 and 18 will receive a free breakfast and lunch!

Thank you all for your continued patience during this time. Our next update will be coming to you on Monday, March 23.

We wish you a safe, healthy weekend.

Scottsdale Unified School District Cabinet