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**March 19, 2020**

Hello! Today's daily briefing comes to you with a variety of resources Scottsdale Unified is providing to help you and your student adjust to our new online learning model beginning Monday, March 23. As a reminder, teachers will be reaching out to students electronically on Friday, March 20 with more specific details.

**Online Learning Technology Help Desk**

We want to make sure that you and your student feel supported through this transition from on-campus to online. To that end, parents and students will be able to access the Scottsdale Unified School District Information Technology Help Desk at 480-484-HELP (4357). Here is a handy chart to reference:

**Scottsdale Unified Help Desk Support**

For Help With	Dial	Days Available	Hours of Operation
Parent Vue Student Vue Synergy	480-484-HELP (4357) Option 1	Monday - Friday	8 a.m. – 4 p.m.
Software Support Microsoft Teams Google Applications	480-484-HELP (4357) Option 2	Monday - Friday	7 a.m. – 10 p.m.
Hardware Support Devices	480-484-HELP (4357) Option 2	Monday - Friday	7 a.m. – 10 p.m.

**Specialty Student Information Technology Support**

For Help With	Click	Days Available	Hours of Operation
Online/Chat Support	Teams Channel: SUSD-484- HelpDesk-Student	Monday - Friday	7 a.m. – 10 p.m.
Artificial Intelligence Support Chat Bot	Teams ICON	<i>Coming Soon!</i>	24/7

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**Note: The SUSD IT Department will not be able to assist with setting up or troubleshooting Wi-Fi issues. You will need to contact your Internet Service Provider for Wi-Fi support.**

**SUSD Technology Device Checkout and Connectivity Options**

Families that need devices and Internet access can check them out on Friday, March 20 at two sites in the district. We want to ensure we have enough devices for families, so **this first roll out is for families that do not have any devices or access to the Internet.** There will be a limit of 1 computer per family at this time.

Devices can be picked up on Friday, March 20 between 9:30 a.m. and 1 p.m. at:

- Navajo Elementary: 7501 E. Oak St., Scottsdale
- Chaparral High School: 6935 E. Gold Dust Ave., Scottsdale

Additional pick-up days will be planned. Once again, **this initial check-out day is for families that do not have any devices in the household.**

Students or parent/guardians will be requested to present the student's Scottsdale Unified school-issued ID for 5<sup>th</sup> through 12<sup>th</sup> grade students and a Government-issued ID, as well as their child's Student ID Number, before receiving technology items.

- **Students will not be required to be online for great lengths of time.**
- **Multiple siblings can share a device.**
- **PlayStation 4 and Xbox can be used to connect to web browsers that enable access to Microsoft Teams and Google platforms.**

**Meal Distribution**

SUSD Nutrition Services has distributed thousands of free meals to children in the community!

- On Monday, March 16, a total of 490 meals were distributed.
- On Tuesday, March 17, there was an increase to 742 meals provided.
- On Wednesday, March 18, 768 meals went out, despite the rain!
- On Thursday, March 19 (today), 1,248 meals went directly to kids in our community.

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As a reminder, these are **free school breakfasts and lunches** available to all children ages 1 – 18 in our community. Meals are distributed from 9:30 – 11 a.m., Monday through Friday, at four SUSD school sites:

- Navajo Elementary, 7501 E. Oak St., Scottsdale
- Tavan Elementary, 4610 E. Osborn Rd., Phoenix
- Yavapai Elementary, 701 N. Miller Rd., Scottsdale
- Tonalea K-8, 6720 E. Continental Dr., Scottsdale

***Additional Meal Distribution Sites Added Beginning March 23:***

In order to assist families in meeting their children’s nutritional needs during the school closure, SUSD’s Nutrition Services and Transportation departments have partnered to add 11 additional “bus stop-style” meal pick-up sites.

In addition to the four schools names above, the following locations will also serve as meal distribution sites. Free breakfasts and lunches are available for all children ages 1 - 18 each weekday, beginning Monday, March 23, per the schedule and locations below. Look for a Scottsdale Unified school bus at these locations (*Simply pull up to the bus - there is no need to exit your vehicle.*):

- Hohokam Elementary, Home Campus, 8451 E. Oak St., Scottsdale, bus lane: 9:30 - 10 a.m.
- City of Scottsdale Apache Park, 1201 N. 85<sup>th</sup> Pl., Scottsdale, south parking lot: 10:30 - 11 a.m.
- Navajo Elementary, Granite Reef Campus, 4525 N. Granite Reef Rd., Scottsdale: 9:30 - 10 a.m.
- Pueblo Elementary, 6320 N. 82<sup>nd</sup> St., Scottsdale, bus lane: 10:30 - 11 a.m.
- SUSD Bus Stop, 7440 E. Thomas Rd., Scottsdale, parking lot, northeast corner of Thomas Rd. and Civic Center Dr.: 9:30 - 10 a.m.
- Oasis of Scottsdale Apartments, 7777 E. Heatherbrae Ave., Scottsdale (just west of 78<sup>th</sup> St.): 10:30 - 11 a.m.
- Redfield Elementary, 9181 E. Redfield Rd., Scottsdale, bus lane: 9:30 - 10 a.m.
- City of Scottsdale Horizon Park, 15444 N. 100<sup>th</sup> St., Scottsdale, west entrance: 10:30 - 11 a.m.
- The Bridge United Methodist Church, 4900 E. Thomas Rd., Phoenix: 9:30 - 10 a.m.

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- City of Scottsdale Paiute Neighborhood Center, 6535 E. Osborn Rd., Scottsdale: 10:30 - 11 a.m.
- Scottsdale 59 Apartments, 5900 E. Thomas Rd., Scottsdale (near E. Tangerine Ave. and N. 60<sup>th</sup> St.): 9:30 - 10 a.m.

***Each child present between the ages of 1 and 18 will receive a free breakfast and lunch!***

**Community Education**

All payments received for Scottsdale Unified Community Education programming during the closure will be credited to the month of April. If the school closure extends beyond the current two-week period, other options will be considered. If your family has a concern with receiving an account credit, please e-mail [dybarra@susd.org](mailto:dybarra@susd.org).

**High School Updates**

As information becomes available on Advanced Placement (AP), International Baccalaureate (IB) and Dual Enrollment, the respective teachers will be notified so they can pass information along to students and parents. You can also get information from [College Board](#) specific to AP and [International Baccalaureate](#) for COVID-19 updates directly from their organization.

**Pick-Up of Student Items**

Families will receive information from their site administrators about the ability to pick up student items from campus.

**Tips for Social Distancing**

Just a friendly reminder, it is still very important to practice social distancing and be vigilant about hand washing, covering coughs and sneezes, and staying out of public spaces (parks, stores, restaurants, etc.) if you feel sick. Here is a handy list of resources to help you and your family:

**Centers for Disease Control and Prevention Factual & Reliable Resources**

- How to Protect Yourself: <https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html>
- Symptoms: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>
- How to Prepare: <https://www.cdc.gov/coronavirus/2019-ncov/prepare/index.html>

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- COVID-19 & Children: <https://www.cdc.gov/coronavirus/2019-ncov/prepare/children-faq.html>
- Stress & Anxiety Management: <https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-stress-anxiety.html>
- If You Are Sick, What to Do: <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/index.html>
- Travel Information: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
- Talking to Children About COVID-19: <https://www.cdc.gov/coronavirus/2019-ncov/community/schools-childcare/talking-with-children.html>

Thank you for everything you are doing at home to keep up your family's spirit!

SUSD Cabinet and Leadership Team