Student/Parent Questions & Concerns Procedure

Desert Mountain considers student advocacy an important part of education. We encourage parents and students to communicate compliments, questions, and any concerns using the following steps. These steps should help you appropriately and successfully answer questions or resolve concerns as they arise.

1. Student meets with teacher or coach.
2. Student and parent meet with the teacher or coach.
3. Student, parent, and teacher meet with the appropriate assistant principal.
4. Student, parent, and teacher meet with the principal.

If at any point you need extra information or guidance, please feel free to contact your student’s guidance counselor.

Per SUSD policy, teachers and staff will respond to communications within 24 hours. We are confident that by following the above procedures, we can resolve any concerns you may have.