



Hello Parents!

Your child's school has an exciting tool to help your students succeed- and now you can access it from HOME!

WHAT **SuccessMaker @ HOME** is dynamic software program that individualizes student learning based on the demonstrated knowledge and mastery at each learning level. It connects with the student's experience at school. Concepts and skills in math and/or reading are presented to the student at their learning level while supporting them with additional instruction, helpful tools and targeted practice.

WHEN Please refer to student assignment your school provided.

WHERE Access @ <http://successmaker.susd.org/successmaker/>

HOW Students log on with their Student ID# as their username and their 8-digit birthdate as their password.

- Select the curriculum either Math or Reading or a custom course.
- Work for their allotted time (typically 15 for Math -20 minutes for Reading)
 - **During the time they are working, please allow them to work on their own as much as possible. The program makes adjustments and differentiates based on their performance.**
- When the session is done, make sure they log off.

TECHNICAL BASICS

Refer to the tables below to make sure your home computer has the needed requirements to run Successmaker.

PLEASE NOTE THAT SUSD DOES NOT CONDUCT TECHNICAL SUPPORT FOR THE HOME USAGE OF SUCCESSMAKER.

Windows Clients	
Operating System:	<ul style="list-style-type: none">• * Windows XP (32-bit / 64-bit) <i>NEW: See Windows XP note.</i>• Windows Vista (32-bit / 64-bit)• Windows 7 (32-bit / 64-bit)• ** Windows 8 (32-bit / 64-bit) <p>*** Hardware is based on the operating system manufacturer's system requirements.</p>
Hardware:	<ul style="list-style-type: none">• Designed for 1024x768 resolution• **** Any speakers or stereo headphones• **** Microphone with noise canceling
Software:	<ul style="list-style-type: none">• Internet Explorer 8.x, 9.x, 10.x or 11.x (32-bit / 64-bit)• Firefox (32-bit)• Chrome (32-bit)• ***** Java Runtime Environment 1.6.24 - 1.6.45; 1.7.1 - 1.7.5; 1.7.7 - 1.7.60 (32-bit / 64-bit)• Adobe Flash Player 11.1.x - 13.0.x (32-bit / 64-bit)
Notes:	<p>* Updates and support from Microsoft are no longer available for Windows XP as of April 8, 2014.</p> <p>** Tablets are permitted using Windows 8, but not Windows RT.</p> <p>*** Microsoft requires only 1GB of RAM for a 32-bit operating system and 2GB of RAM for a 64-bit operating system. Pearson recommends having clients with at least 2GB of RAM for optimal performance.</p> <p>**** Any audio device, such as headphone, speaker, headset, etc., requires the manufacturer's audio driver. Using the Windows default audio driver will cause student performance issues during sessions.</p> <p>***** Latest Java version recommendations can be reviewed in Knowledge Base article AA-05758.</p>

Mac Clients	
Operating System:	<ul style="list-style-type: none"> • Mac OS X 10.6.x (32-bit / 64-bit) • Mac OS X 10.7.x (64-bit) • Mac OS X 10.8.x (64-bit)
Note:	Hardware is based on the operating system manufacturer's system requirements.
Hardware:	<ul style="list-style-type: none"> • Designed for 1024x768 resolution • Any speakers or stereo headphones • Microphone with noise canceling • Griffin iMic USB audio adapter
Software:	<ul style="list-style-type: none"> • Safari 5.1.2 - 5.1.9; 6.0.x - 6.1.x (32-bit / 64-bit) • Firefox (32-bit) • Chrome (32-bit) - OS X 10.6.x only • * Java Runtime Environment 1.6.24 - 1.6.75 (32-bit and 64-bit); 1.7.7 - 1.7.60 (64-bit) • Adobe Flash Player 11.1.x - 13.0.x (32-bit / 64-bit)
	* Latest Java version recommendations can be reviewed in Knowledge Base article AA-05758 .

TIPS & SUPPORT

If SuccessMaker is running slow, taking a long time to load or freezes:

- 1) Check the internet connection speed and cable.
- 2) Check the version of JAVA using computer properties and possibly update.
- 3) Log out and log back in.